

## You are invited to join Wymondham Medical Centre Patient Participation Group.

The PPG is a group of volunteers from the patient population of the Practice.

We aim to achieve the following objectives:

- Enable patients to be better informed and consulted about services provided by the Practice;
- Advise and inform the Practice on what matters most to the patients, based on all forms of feedback;
- Act as a 'critical friend' to the Practice and help identify solutions where problems arise;
- Identify improvements to enable the Practice to become more efficient and effective at a time when the NHS resources are stretched;
- Help patients to be proactive about improving their health;
- Maintain the full confidentiality of the patient population and the working of the Practice. This is not an objective so does not belong in this list. It comes under how we operate in the Charter.

The PPG is a thriving group and is committed to increasing patient participation at the Practice. With this in mind, meetings of the full PPG will now take place quarterly and in the evening rather than monthly in the morning; thereby making it possible for more people to chose to attend. There are also small Focus Groups, each working on particular issues and these groups will meet at a time and place that suits them.

Currently these Focus groups are:

- \* A Communication Strategy Group
- Promoting Self Care.
- Young people's issues
- Reducing 'Did not attend' appointments

Are you interested in these issues and could you make a contribution to the discussion?  
Are there other issues that you would like to see addressed? You could be part of a new Focus group.

To see the full PPG Charter, please visit the Wymondham Medical Centre website at

And to join the PPG please contact either the current Chair of the PPG Rachelle Wolfe at [wmpppg@gmail.com](mailto:wmpppg@gmail.com) or the Practice Manager at [wymondhammp.d82045@nhs.net](mailto:wymondhammp.d82045@nhs.net).

The PPG has a growing membership and is a lively, active and powerful partner with the practice. Do join us!